

Please tick the boxes below that apply to this project, and where the applicant performed the tasks competently.

The applicant competently:

- understood current building and trade practices at the time of construction
- ensured that the site was properly set up prior to starting construction
- dealt with all problems and issues that occurred during construction (or ensured that the problems were dealt with by the appropriate people)
- ensured that an acceptable standard of quality was maintained
- communicated any changes in design to the appropriate staff and subcontractors
- ensured that the trades worked together (made sure that the work of one trade did not compromise the work of another)
- communicated effectively with me on areas where the construction needed to be adjusted due to site conditions or changes in design
- obtained additional input or clarification on areas of possible misunderstanding
- ensured the safety of all visitors, staff and subcontractors throughout construction
- ensured that construction met the needs you had communicated at the outset.

Comments

Please provide any specific examples of how the applicant demonstrated their competence in the tasks you have ticked above.

- * Brent set up a meeting prior to work commencing to explain the process & timeframe of our project and answer any questions we had so that we had a full understanding of what lay ahead
- * Brent kept us informed of what was happening & of any concerns/changes throughout our reclad - on a regular basis - communicating in a clear/layman's way.
- * His workers were respectful of our property & cleared up rubbish & debris at the end of each day & stored equipment tidily in our garage. As we were living in the house throughout the reclad - it was very much appreciated
- * If there were any problems, Brent acted swiftly to resolve them. In one case the tarpaulin came loose so he had one worker return after hours to fix the problem.
- * Brent had an excellent rapport with subcontractors & council inspectors - ensuring they were all available when required so as not to hold up works.
- * His timeframes were remarkably exact resulting in completing works on time.

Would you recommend the applicant's work to others? Please explain why or why not.

To date we have highly recommended Brent to eight other "Leaky Home" owners (and will continue to do so).

Brent's manner & work ethic (as well as his team) made an extremely stressful situation more bearable. He (& his team) were courteous & respectful to us & our home throughout & their standard of workmanship was very high.

We would not hesitate in using them again.

Please note: An assessor may contact you to discuss this report further. By asking you to complete this form the applicant is giving his or her permission for this to take place.

For help, call our helpline on 0800 60 60 50 between 8 am and 5 pm Monday to Friday, or email info@dbh.govt.nz